

ClearPath Mutual Bulletin

Temporary Payroll and Billing Assistance

DATE: 3/25/2020

ClearPath Mutual understands that COVID-19 may be causing our policyholders to experience disruptions to their payroll, operations and finances. In order for ClearPath Mutual to help our policyholders on a case-by-case basis, please feel free to contact us for assistance with payroll reporting, premium billing and/or payments at clearpathbilling@clearpathmutual.com or 1-800-367-5372.

Temporary changes to our policies and procedures:

- To assist policyholders experiencing economic hardship from restrictions due to COVID-19, ClearPath Mutual is suspending the cancellation of policies due to non-payment of premium, **effective March 25, 2020 through May 1, 2020**.
- Invoices will continue to be issued to keep our policyholders informed of amounts due, as the suspension period does not waive payments.
- Recurring payments previously set-up by the policyholder will continue to be processed.
- Due to the ever-changing nature of this situation, and state-issued directives, please note these dates, policies and procedures are subject to change. We will continue to send email updates, and post updates to our website.

One time or recurring payments can be processed online at www.clearpathmutual.com, by logging into our online portal. If you do not currently have access to our online portal, please email support@clearpathmutual.com to receive log in information.



AGENTS

EMPLOYERS

WORKERS